SYNAPSE
REVENUE CYCLE MANAGEMENT



CASE STUDY

URGENT CARE CENTER

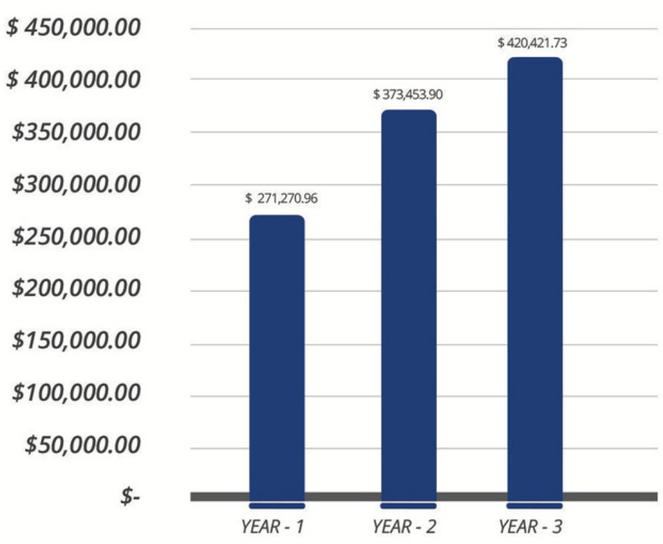
URGENT CARE CASE STUDY

Urgent Care Center XYZ was the second urgent care center client of Synapse and was averaging $250,000 in collections with their previous biller. Synapse has a fast turn around of claims during the set up clients because we are experts in different specialties with a vast knowledge base on insurance guidelines anchoring due to 20 years of experience. In other words, Synapse is able to bill claims out during the acquisition of the client without compromising the quality of claims being sent.

Synapse has a set up team which is comprised of highly specialized individuals from different areas, they make sure that initial billing is accurate and efficient so transition is seamless and effortless.

The set up team responsibilities include

- Build a credentialing grid for the practice with research on the most common insurances within the practice and giving recommendations to the providers
- Review previous claims and medical notes to make sure that everything is billed out correctly
- Give recommendations on how to further improve collections
- Assess previous billing guidelines for compliance purposes



- There was an increase of 37.67% in the 2nd year
- An average of increase of $102,182.94 in collections per month (vs year 1)
- There was an increase of 55% on the 3rd year
- An average increase of $149,150.77 in collections per month (vs year 1)

	PAYMENTS	CHARGES	PAYMENTS	CHARGES	PAYMENTS	CHARGES
MONTH	YEAR 1	YEAR 1	YEAR 2	YEAR 2	YEAR 3	YEAR 3
Jan	-	-	$338,698.93	$1,218,797.98	$429,864.54	$1,256,819.20
Feb	-	-	$342,095.68	$1,122,675.55	$432,917.33	$1,176,399.29
Mar	-	-	$356,440.80	$1,037,880.85	$497,847.60	$1,376,858.76
Apr	-	-	$461,005.31	$964,663.09	$508,653.80	$1,241,920.66
May	-	-	$413,839.83	$1,076,743.54	$484,315.71	$1,220,813.17
Jun	-	-	$362,546.19	$917,794.99	$430,813.36	$1,118,674.22
July	$173,111.85	$689,044.35	$427,656.17	$930,185.47	$456,261.62	$926,048.68
Aug	$281,903.51	$720,247.42	$343,483.33	$903,201.88	$425,768.48	$1,074,015.53
Sept	$301,623.81	$715,071.17	$334,458.67	$903,177.07	$445,514.08	$1,133,932.48
Oct	$300,796.19	$769,143.17	$370,114.71	$1,273,265.85	$435,458.74	$1,158,545.34
Nov	$299,464.40	$690,110.66	$397,852.39	$1,068,922.19	$407,879.80	$979,822.53
Dec	$270,725.98	$897,689.65	$421,360.38	$1,258,314.92	$387,487.55	$868,254.54
Average Collections	$271,270.96	$746,884.40	$373,453.90	$1,056,301.95	$420,421.73	$1,127,675.37

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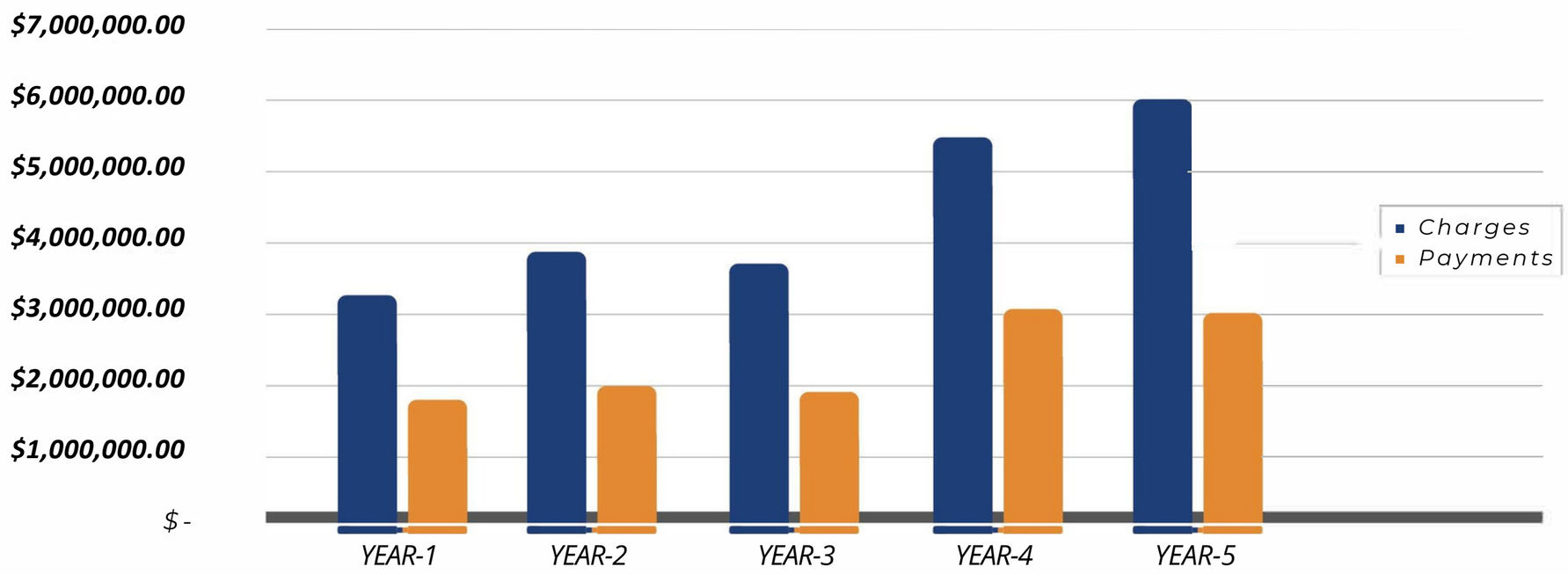
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URGENT CARE CENTER

An internal medicine physician purchases a bankrupt urgent care clinic in a rural area of Nevada. Synapse is engaged by the founding physician to do billing for the newly organized urgent care center. The urgent care center flourishes and grows over the next 6 years as a result of consistent collections stability.

YEARLY AVERAGE		
	PAYMENTS	CHARGES
Year1	$1,775,518.07	$3,390,212.97
Year 2	$1,997,178.46	$3,772,964.05
Year 3	$1,959,520.32	$3,843,179.12
Year4	$3,036,414.94	$5,526,554.15
Year 5	$3,281,979.17	$5,989,471.58





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